



## **Strathfield Sports Club–Rewards**

### **Terms & Conditions**

#### **1. Preliminary**

- 1.1 These terms and conditions apply to the members rewards for Strathfield Sports Club (“the Club”) here after referred to as rewards.
- 1.2 These terms and conditions and the rewards may be amended, suspended or terminated by the Club, in its absolute discretion, at any time without notice. Participants are precluded from making any claim against the Club for any compensation in respect of any damage or loss in respect of any amendment, suspension or termination.
- 1.3 Financial members of the Club who are 18 years of age or older (excluding temporary members) are eligible to participate in Rewards.
- 1.4 To become a member of the Club:
  - (a) An application for membership must be submitted to the Club in accordance with the Club’s Constitution; and
  - (b) The application must be approved in accordance with the Club’s Constitution.
- 1.5 Any person who participates in the rewards is bound by these terms and conditions.
- 1.6 Participants use rewards at their own risk. The Club (including its employees, agents and contractors) excludes all liability in respect of any injury (including death), loss or damage however arising in connection with rewards. For the avoidance of doubt, the Club will not be responsible for the theft, loss, misuse of or fault in the participant’s membership card (including without limitation the failure of the membership card to accrue Reward Points).
- 1.7 The Club reserves the right to decide any matter or settle any dispute arising directly or indirectly out of or in connection to the rewards and the Club’s decision on any such matter or dispute will be final and binding.

#### **2. Player Activity Statements**

- 2.1 Player Activity Statements are available on request. A member can request a Player Activity Statement at any time by contacting the manager on duty.

#### **3. Points**

- 3.1 All reward points validly earned by a participant will be credited to the participant’s account.
- 3.2 A participant may not transfer accrued reward points to any other member of the Club.
- 3.3 Only one membership card is permitted per participant at any one time.



- 3.4 A card issued to a participant may only be used by that participant and must not be used by another person.
- 3.5 If a participant uses another person's card, all Reward Points on the participant's card will be deleted.
- 3.6 The accrual of reward points or the redemption of reward points are not available in conjunction with any other, discount, promotion or program offered by the Club.
- 3.7 One (1) Reward point equal to 1c
- 3.8 Your Reward Points are earned at the advertised rates in respect of :
- (a) designated purchases at selected point of sale (POS) within the Club; and
  - (b) turnover on Electronic Gaming Machines (EGM);
  - (c) turnover on Multi Terminal Gaming Machines (MTGM)
- 3.9 Turnover will only be recorded on gaming machines where the card acceptor is online and in working order. A participant acknowledges that:
- (a) a card acceptor is online and in working order if the card acceptor's lights are on and a participant's points are displayed;
  - (b) a card acceptor is offline or not in working order if the lights are not on and/or the participant's points are not displayed and/or an error message is displayed;
  - (c) if a card acceptor is not working or is offline or an error message is displayed, a participant will still be able to play the machine, however, no Reward Points will be accrued to the member's account (as no details will be recorded in relation to the members' turnover) ;
  - (d) it is their responsibility to ensure that their membership card is correctly inserted into the card acceptor and that the card acceptor is online and in working order.
- 3.10 To earn points at any POS terminal within the Club a member's card must be presented and swiped at the time of purchase.
- 3.11 Unless advertised otherwise bonus points will expire on 1<sup>st</sup> October each year.
- 3.12 The integrity of the data contained within the reports are reliant on the effective and accurate input of data into relevant systems. We may correct erroneous, invalid points, inaccurate data or adjust for reversed transactions at any time even if it would put your membership account into a negative points balance. You may check your points balance at any time by contacting the Club. We may also, at our discretion, periodically send you a points summary using the contact details you provided
- 3.13 Any member who has not renewed their membership by the specified renewal date will forfeit their access to their points & rewards. If a member becomes un-financial they will revert back to the base.



## 4. Privacy

- 4.1 By participating in the clubs rewards & promotions the participant consents to the Club collecting and retaining the Participant's information (including information concerning the Participant's membership) for the purposes of:
- (a) Carrying out the functions and activities that are necessary for the Club to meet its obligations to the Participant under these terms and conditions and rewards;
  - (b) Disclosing the participant's personal information to third parties who are engaged by the Club to assist it in meeting its obligations to a Participant under these terms and conditions and rewards;
  - (c) Marketing the Club's goods and services to the Participant;
  - (d) Disclosing the participant's personal information to selected third parties to allow them to market their goods and services to the participant (unless the Participant informs the Club otherwise in writing); and
  - (e) Meeting legal requirements or fulfilling any purpose authorised by or under law.
- 4.2 Subject to any applicable law the Club will, at the participant's request, provide the participant with access to personal information held by the Club.
- 4.3 If the participant becomes aware that any personal information held by the Club is inaccurate, incomplete or out of date, the participant must immediately advise the Club to enable the Club to update its records.
- 4.4 The Club is committed to privacy and the safeguarding of member, visitor and staff personal information. Further information regarding the Club's Privacy policy is available from the Club on request.

## 5. Opting Out, Suspension and Termination of Rewards

- 5.1 If a participant does not wish to participate in any rewards & promotions they can opt out at any time by contacting the manager on duty. If a participant opts out of any rewards & promotions their accrued points will be cancelled and they will cease to be entitled to any of the benefits provided in conjunction with any rewards.
- 5.2 A participant may terminate his or her membership of the Club at any time in accordance with the Club's Constitution. The Club may terminate a participant's membership of the Club in accordance with the Club's Constitution. If a participant's membership of the Club is terminated, their accrued points will be cancelled and they will cease to be entitled to any of the benefits provided.
- 5.3 The Club may suspend a participant from participating in any rewards and promotions in any of the following circumstances:
- (a) if the participant's membership of the Club is suspended in accordance with the Club's Constitution; or
  - (b) if the participant becomes an employee, agent or contractor of the Club.
- 5.4 These terms and conditions and the rewards may be amended, suspended or terminated by the Club, in its absolute discretion, at any time without notice. Participants are precluded from making any claim against the Club for any compensation in respect of any damage or loss in respect of any amendment, suspension or termination.
- 5.5 Self-Exclusion – If a member self excludes then their membership tier will automatically be moved to the Self Excluded tier until the term of their self exclusion expires. During this time the rewards and benefits available to the



member will be equivalent to a Bronze tier member. When the self exclusion expires a member will be returned to the tier they were at prior to the self exclusion.

## **6. Responsible Gaming and Service of Alcohol**

- 6.1 The Club is committed to providing an environment in which gambling minimises harm and meets Community expectation. Gaming facilities are provided in the Club for the enjoyment of members and their guests. Where problem gambling occurs, the Club is happy to provide information regarding community organisations that will provide support and advice.
- 6.2 All members acknowledge that due to legislative restrictions on gaming related advertisements, the operation of any rewards may only be displayed in certain areas within the Club's premises
- 6.3 The Club is committed to maintain the Responsible Service of Alcohol in a safe environment for all members, guests and the local community. Service of alcohol will be denied to any person suspected of being under 18 years of age and to anyone who is considered to be in or approaching a state of intoxication.

## **7. E Solutions Plus**

- 8.1 The integrity of the data contained within the reports are reliant on the effective and accurate input of data into relevant systems.

We may correct erroneous, invalid points, inaccurate data or adjust for reversed transactions at any time even if it would put your membership account into a negative points balance.

You may check your points balance at any time by contacting the Club. We may also, at our discretion, periodically send you a points summary using the contact details you provided.